



Send all claims correspondence to:
ABC Wireless Co.
78910 ABC St., STE 111A
Philadelphia, PA 12345
FAX: (877)111-2222
Email: claimsdocuments@abcwirelessco.com

DATE

RE: Claim Number: XXXXXXXXXXXX-X-X
Loss Date: 10/11/2018 12:00:00 AM
Subject: Cell Phone Replacement

Please ensure your document includes information that identifies the cell phone associated with your wireless account. If this information is not visible, the document may not be accepted.

Dear Policyholder:

Our investigation into your claim is complete, and we have reviewed all supporting documents, including your statement and a copy of the police report.

The damage to the ABC Wireless Co. Smart Phone Version 10XYZ associated with your 215-765-4321 number has been determined to not be covered under your insurance policy.

If you have any questions or concerns, please call 1-800-222-3333.

Sincerely,

ABC Wireless Co.

John Smith
Total Loss Specialist

WARNING: IT IS A CRIME TO PROVIDE FALSE OR MISLEADING INFORMATION TO AN INSURER FOR THE PURPOSE OF DEFRAUDING THE INSURER OR ANY OTHER PERSON. PENALTIES INCLUDE IMPRISONMENT AND/OR FINES. IN ADDITION, AN INSURER MAY DENY INSURANCE BENEFITS IF FALSE INFORMATION MATERIALLY RELATED TO A CLAIM WAS PROVIDED BY THE APPLICANT.